

Shipments and returns for Merino-Shop.at

Delivery

All items sold on Merino-Shop.at are in stock, and delivery follows within one to two business days after the invoice amount has been credited to our account.

Deliveries are basically only possible within the EEA countries and regions.

In normal service Merino-Shop.at delivers your order with a minimum order value of €75.00 for **free!**

In the standard delivery, the shipment of your order takes place through the Austrian Post AG. We are committed to carry out all orders within 1-2 working days. Please refer to the following table for the detailed shipping costs.

Shipping costs*	
Orders over €75.00	FREE
Within Austria	5,00€
Within Germany	10,00€
EU countries zone 1**	13,00€
EU countries zone 2***	18,00€
Rest of EEA countries****	25,00€

* Prices include 20% VAT.

** Belgium, Czech Republic, Denmark, Finland, France, Hungary, Italy, Kroatia, Luxembourg, Netherlands, Poland, Slovakia, Slovenia, Sweden.

*** Cyprus, Estonia, Greece, Ireland, Latvia, Lithuania, Malta, Portugal, Romania, Spain.

**** Iceland, Liechtenstein, Norway.

Firmenname

Mihai Octavian Anaca
UID: ATU69777707
Fahrschulweg 1 | 2
AT-8054, Seiersberg-Pirka

Kontaktinformation

Mihai Octavian Anaca
contact@merino-shop.at
www.merino-shop.at

Bankverbindung

Steiermärkische Sparkasse
IBAN: AT682081500040632309
BIC: STSPAT2GXXX

Right of withdrawal

You have the right to revoke this contract within 14 days without stating any reasons.

The withdrawal period is 14 days from the date on which you or a third party indicated by you, other than the carrier, have or has taken possession of the goods. **To exercise your right of withdrawal, you must inform us**

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8054 Seiersberg-Pirka
Österreich

Telefon: +43 (0) 688 64133903
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by means of a clear declaration (for example a letter delivered by mail or an email) of your decision to withdraw from this contract. To meet the revocation deadline it is sufficient that you send your communication concerning the exercise of the right before the expiration of the withdrawal period.

Effects of withdrawal

If you revoke this agreement, we will reimburse all payments we receive from you, including initial delivery costs (with the exception of the additional costs arising from the fact that you have chosen a different method of delivery than that offered by us), and repay immediately no later than within fourteen days from the date on which the notification has been received about your cancellation of this contract. For this refund, we use the same method of payment that you used in the original transaction, unless you expressly agreed otherwise; under no circumstances you will be charged fees because of this repayment. We may withhold the reimbursement until we have received back the returned goods, or until you have demonstrated that you have sent back the goods, whichever is the earlier. You have to return the goods to

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immediately and in any event not later than fourteen days from the date on which you inform us about the cancellation of this contract. The deadline is met if you send the goods before the deadline of fourteen days. **We do not carry the cost of returning the goods.** You have to pay for any diminished value of the goods, just when this value drop is due to a loss of the nature, characteristics and functioning of the goods handled by the customer (for example, ordering a piece of clothing, the consumer should only try the product, but not to wear it). Please take note that only the goods, with the original label in the original packaging and unworn in perfect condition will be accepted for return.

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